

# FULLBEAUTY BRANDS™

Dear Customer,

We strive to ensure that 100% of all orders are delivered and ready to delight our customer. As we investigate the barriers to delivery, a Customer Affidavit\* is required. Please complete and return for review.

Order Number: \_\_\_\_\_ Reorder: Yes / No

Lost/Non-Delivered Parcel Dollar Amount: \_\_\_\_\_

Date Parcel Shows Delivered: \_\_\_\_\_

Customer's Name: \_\_\_\_\_

Ship To Address/PO Box: \_\_\_\_\_

City: \_\_\_\_\_ State/Zip/Postal Code: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Customer is requesting a refund for a Lost/Non-Delivered Parcel(s). He /She understands and agrees that filing for a non-delivery of order(s) will result in a review of his/her customer file by FullBeauty Brands. Based on the results of this review, our customer may potentially be disqualified from placing future orders with any FullBeauty Brands affiliate at FullBeauty Brands' sole discretion.

**WARNING: ANY FRAUDULENT CLAIM(S) WILL BE REVIEWED FOR FURTHER ACTION I hereby certify that all information on this form is accurate and truthful.**

Customer's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Return to:  
Customer Relations Analyst  
500 S. Mesa Hills Dr.  
El Paso, TX 79912

\*A police report is required for any package of \$200 or more, multiple misdelivered packages totaling \$200 or more within 60 days, and for deliveries with picture proof provided by carrier. Please attach the police report to your signed affidavit letter. Letter must be received within 60 days from the ship date. All claims are subject for review; affidavit does not guarantee refund.

ONESTOPPLUS • WOMAN WITHIN • ROAMAN'S • JESSICA LONDON • ELLOS • JUNE+VIE  
• SWIMSUITS FOR ALL • KINGSIZE • BRYLANE HOME • FULLBEAUTY OUTLET • CATHERINE'S  
• ACTIVE FOR ALL • SHOES FOR ALL • INTIMATES FOR ALL